



# Factsheet NL-Alert

## Immediate information in an emergency situation



**NL-Alert alarms and informs you when disaster strikes in your vicinity. When you receive a NL-Alert, your phone will ring loudly and piercingly. The message states what is going on and what you should do. The emergency message is also displayed on a growing number of digital arrival signs at bus and tram stops and metro stations, as well as digital advertising displays. NL-Alert. Immediate information in an emergency situation.**

### Know what to do

NL-Alert is used in harmful and life-threatening situations, like a big fire, a terrorist attack, or heavy weather. If you receive or see a NL-Alert, follow the instructions, inform others and help the people in your direct vicinity. That way, they also know what they should do. To reach as many people as possible, NL-Alert is expanding into additional channels, such as digital departure signs for bus, tram, and metro and digital advertising displays of increasingly more providers.

### How NL-Alert works

The government sends a text message to mobile phones and digital departure signs for bus, tram, and metro, as well as digital advertising displays in the immediate vicinity of an emergency.

NL-Alert on your mobile phone is based on cell broadcast technology. This technology is used to send text messages via the cell tower of all providers.

You also receive NL-Alert when the mobile network is congested. NL-Alert is free and anonymous. Your name and telephone number are not required and thus remain unknown.

### Set up your mobile phone

Most phones sold in the Netherlands have been set up to receive NL-Alert. With the national NL-Alert verification message that the government will send on Monday 3 June at 12:00 noon, you can check whether your mobile phone is set up properly. If you receive the verification message, your mobile is correctly set up for NL-Alert.

**Questions?** Go to [www.nl-alert.nl](http://www.nl-alert.nl)

